

Digital Banking - How to Clear Cache

To ensure a smoother and faster user experience in our online banking platform, please follow these simple steps to clear your browser's cache:

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Google Chrome:

- 1. Open Chrome.
- 2. Click the three dots menu icon in the top right corner.
- 3. Select "More tools" > "Clear browsing data."
- 4. Choose "Cached images and files."
- 5. Click "Clear data."

Mozilla Firefox:

- 1. Open Firefox.
- 2. Click the three horizontal lines menu icon in the top right corner.
- 3. Select "Settings." (or "Preferences" on Mac).
- 4. Scroll down to "Privacy & Security."
- 5. Scroll down to "Cookies and Site Data."
- 6. Click "Clear Data."
- 7. Check "Cached Web Content."
- 8. Click "Clear."

Microsoft Edge:

- 1. Open Edge.
- 2. Click the three dots menu icon in the top right corner.
- 3. Choose "Settings."
- 4. Select "Privacy, search, and services."
- 5. Scroll down to "Clear browsing data."
- 6. Select "Choose what to clear."
- 7. Check "Cached data and files."
- 8. Click "Clear."

Safari (Mac):

- 1. Open Safari.
- 2. Click "Safari" in the top menu.
- 3. Select "Preferences."
- 4. Go to the "Privacy" tab.
- 5. Click "Manage Website Data."
- 6. Click "Remove All."



These steps will help ensure you have the best experience while using our digital services. If you have any questions or encounter any issues, please don't hesitate to reach out to our client support team at (608) 223-3000.

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